

# INFORMATION SERVICES

## POLICY COMMITTEE

### REPORT

**October 8, 2009**

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# INTER-OFFICE MEMO

**TO:** Information Services Policy Committee

**FROM:** Terry Lowe, Systems Coordinator, Information Services

**DATE:** October 8, 2009

**SUBJECT:** Monthly Report

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## SYSTEMS DEVELOPMENT PROJECTS

### 1. **InterLinc eGov**

Terry, Chris, and DeLayne Peck continue to meet with a variety of human service agencies across the state. LFR and LPD will be field testing the GPS units and the Special Needs Linc application. Legal and Risk Management staff have reviewed the SNL effort. We will inform CIC when this goes live so they can coordinate a media release. The Mayor's ePay study recommendations were well received, but budget considerations will delay most of those efforts. Beginning discussion with CIC to transition all content management responsibilities from IS. eComment application for citizen opinions and comments on agenda items will be demonstrated this month.

### 2. **EnterpriseOne (PeopleSoft)**

We have returned to a normal support mode, as was the case last year, with only a ½ FTE commitment.(80hrs per month) We are currently averaging less then 40hrs per month for the first four months of this FY. A Managed Service Contract option for the County, from iXtend, for future E1 support was given to the E1 management team last month.

### 3. **Parks and Rec Class Registration System**

We will begin this project next week with joint staff kickoff meeting. The new web based system will allow citizens to go online to register and pay for all class offerings. This system will support and dove tail into the online class publications effort that launched earlier this year.

### 4. **Inmate Tracking and Management System**

This new development effort, although funded, is on hold until the county determines the best course of action and the validity of utilizing the proposed Admins programming language within the CJIS environment.

### 5. **Vendor Software Support/Selection**

Information Services continues to be engaged in a number of efforts to help select or do major upgrades of vendor software packages. LLCHD continues to implement the new medical records system EHS. SNBHIN, Inc., limited participation in the selection of a new behavioral software product that will be utilized by CMHC. LFR is in the planning/implementation stages to deploy TabletPC, the replacement product of EMS Pro. A contract proposal, from iXtend, to upgrade the city's financial system (JDE World) was given to the JDE management team last month. Some, but limited, evolvment with the Permits Plus to Accela Automation project.